

### ALLIANCE OF DOWNTOWN CIVIC ORGANIZATIONS

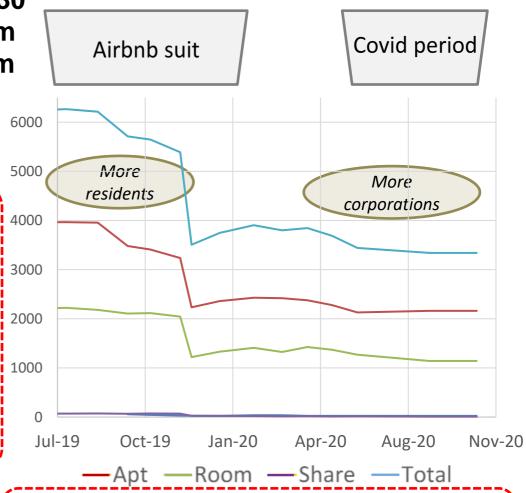
### Short-Term Rental Update - Boston 4Q20

The Alliance of Downtown Civic Organizations was formed in 2014 to represent interests of Downtown Boston residents (including Bay Village, Back Bay, Beacon Hill, Chinatown, Fenway, Midtown/Downtown, North End, South End and West End). ADCO focuses on citywide matters, from urban planning to the protection of residential quality-of-life, unifying the collected voices of the residents' associations representing our Downtown neighborhoods. Boston's Downtown area is an important part of our residential community, accounting for over 20% of the City's population. Our Downtown neighborhoods are also those most affected by the rapid rise of AirBnB and other short-term rental platforms.



## Looking at <u>All</u> Boston STRs, We See <u>Flat Listings</u> But <u>Ongoing Failures to Register</u>

- After the Boston/Airbnb CDA Section 230 settlement, Boston hit a new equilibrium of around Airbnb 3,500 units, down from 6,000+ pre-settlement (as measured by InsideAirbnb) the change was similar to San Francisco's
- Boston's STR listings have been flat since last year, with a rise through March and a post-April Covid giveback
- Through November, corporate (fake hotel) listings grew while individually owned listings fell 60% of the growth in 2020 was from listings offered by 25+ unit hosts (the "fake hotel" group)
- Claims of "exemptions" to cover for single-night hotel stays has been increasing consistently through 2020

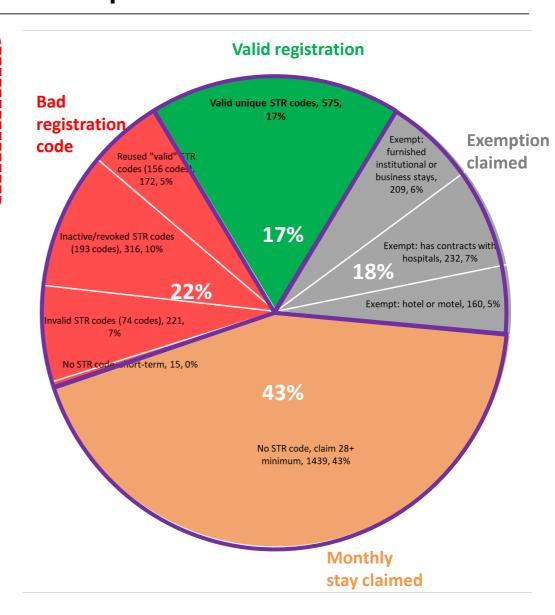


While the <u>reduction in Airbnb listings in Boston was</u> <u>comparable to San Francisco's</u>, our <u>registration</u> percentages are running at <u>less than half as many</u>



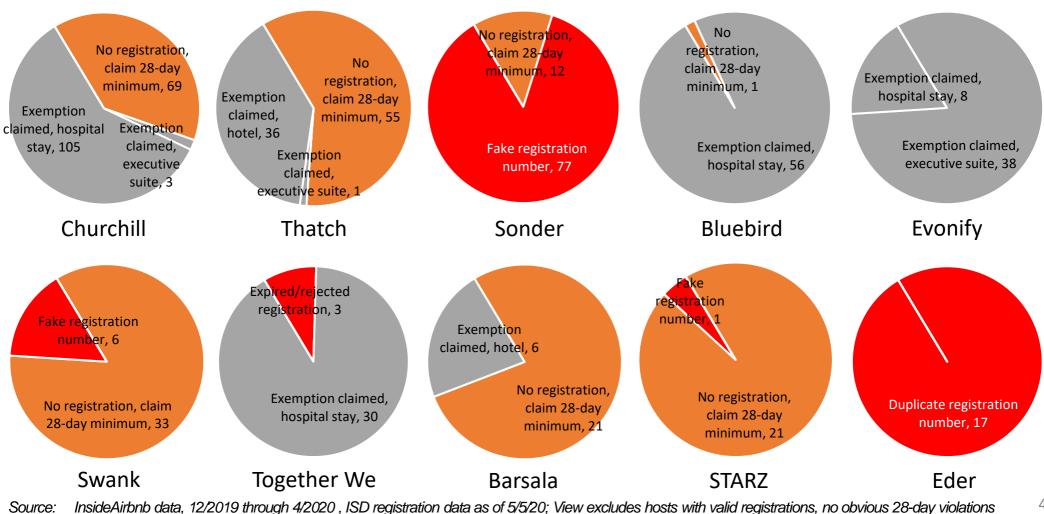
### Since December, Registered Airbnb Listings Flattened While Loophole Use Rose

- Business stays and other similar self-granted exemption claims (in gray) are the "hotspot" loopholes, growing 16% since December '19 these categories are almost never registered or licensed by the City
- Other Boston Airbnb listings evade registration by claiming monthly stays (orange) – many of these listings are <u>routinely offered for</u> <u>periods less than 28 days</u> (20% have multiple reviews per month on Airbnb, a clear "tell" that these are not monthly rentals!)
- Misuse of bogus/duplicate/expired
  STR codes (red) has held steady at roughly 22% of Airbnb listings



#### Many "Corporate" Players Avoid Registration by Claiming Exemptions & Using Fake Numbers

 Exemption use is popular with "fake hotels" wishing to evade the short-term rental ordinance – but questionable legality will inevitably encourages these players toward more sustainable positions (including market exit)





# Boston's AirBnB Hosts Have Become Even More Dominated By "Fake Hotels" Than In the Past

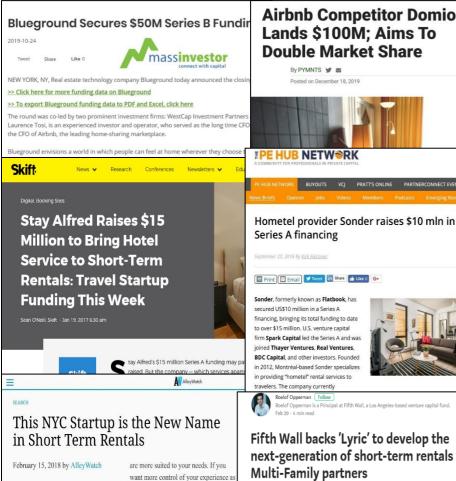
- •Since the ordinance, there has been huge increase in STR concentration (from 56% units from multi-unit hosts to 77%), the <u>opposite</u> of what the STR ordinance was intended to do STRs have become even more corporate, "fake hotel"-dominated largely because of <u>Covid-impeded enforcement</u>
- •In October 2017, 44% of Airbnb units were offered by individual hosts, "one host, one unit, one listing", representing 79% of all Boston hosts but by April 2020, only 4% of the hosts (47) accounted for 42% of the Airbnb units

•By September 2020, 25% of all Boston Airbnb listings are found at just 49

addresses October 2017 April 2020 \*Even if longer-term stays are suppressed, 5+ unit hosts still units hosts hosts units account for 50% of today's listings All hosts 2705 4870 1331 3845 2150 Single unit 2150 79% 44% 68% 23% 902 902 2+ unit hosts 555 21% 2720 56% 429 32% 2943 77% 5+ unit hosts 4% 1640 34% 137 10% 2197 57% 112 10+ unit hosts 1% 1175 24% 4% 42% 39 47 1615



#### The Largest Multi-Unit STR Players in Boston, the Worst Loophole Offenders, Are Growing



Hometel provider Sonder raises \$10 mln in



next-generation of short-term rentals for Multi-Family partners

Lyric Gains Access to Best in Class Real Estate Owner and Operator Partnerships to Develop the Newest Category of Accommodations

Short-term rentals have grown at an astounding rate over the last decade The rise of short-term rental marketplaces offer consumers unique accommodation experiences better connected to the cities they inhabit. With those marketplaces come a level of illegitimacy, illegality, and inconsistence in quality. As Airbnb and other short-term rental marketplaces have faced growth constraints due to a nearly fully penetrated vacation and leisure

- Large-scale speculators have targeted **Boston's STR market because of enormous** short-term return-on-investment
- "Fake hotel" groups operating in Boston with over \$250M in professional venture financing account for the majority of listings on Airbnb, often posing as Executive Suites
- Boston's "fake hotel" players are <u>large</u>: Sonder has estimated revenues over \$400M; Stay Alfred over \$40M; Barsala \$10M
- These revenues are more comparable to local Inc 5000 businesses like Sprindrift Beverages (\$26M), Bluewave Solar (\$40M), and Blount Fine Foods (\$340M)
- Almost all of these big "fake hotel" players are not Boston-based companies: Sonder is from Montreal, Stay Alfred from Spokane, **Domio New York City, Barsala Seattle**

Source: Various publications 2018-2020, ADCO analysis

a homeowner or even as a renter.

Domio is for you. Unlike other rental

platforms, Domio pays homeowners month-to-month and completely

manages the home from furniture to

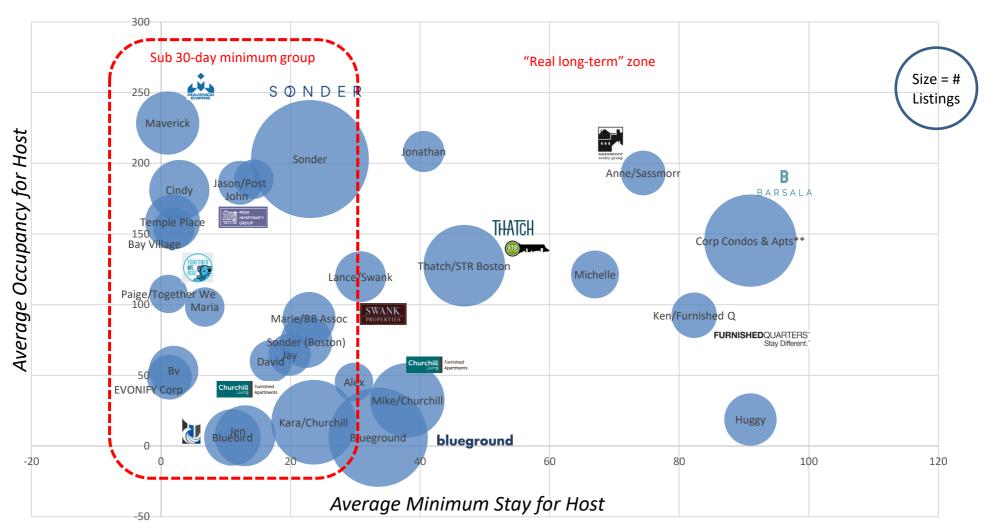
payments, giving you the stress-free

experience of renting out your home. A

a renter you gain access to a consistent



#### Real Business Stay Vendors Have Minimum Stays Well Over 30 Days – "Fake Hotels" Don't



<u>ADCO believes that these multi-unit STR hosts will ultimately be bound by the restrictions of Boston's STR Ordinance, or will have to obtain proper Hotel or B&B licensing</u>